

Anthem Dental Essential Choice PPO for Small Groups

Convenience. Choice. Savings. Care

Convenience



Simplified administration

with one bill, ID card, application, enrollment, website and more



Anthem Connect is our small group personal concierge service for brokers. This team of experts can assist brokers with renewals, quoting and day-to-day questions about our Specialty products

Fast and accurate claims processing that beats the industry average

Claim service metrics	Goal	Actual
Claims turnaround time	5 days	2.59 days
Claims payment accuracy	99%	99.9%
First call resolution	90%	98.6%

Results 2017 YTD



Comprehensive online and mobile services for members available 24/7

- Search for dentists, look up claims, verify eligibility, check plan details, access ID cards and educational materials
- Ask a Hygienist free email service personalized advice
- An Online Cost Estimation tool to help research typical charges for a variety of dental procedures

Choice



127K+ unique dentists

385K+ access points

78% network growth over the past 5 years

More dentists than MetLife, Delta Dental PPO and Guardian¹



International Emergency Dental Program for emergency services while members are traveling or working abroad as well as a network of nearly 100 Mexico providers offering members a dental tourism option or low cost care

We're all about flexibility. And great coverage

Dental plan benefit options:²

- Choice of annual maximums up to \$2,000
- Waive diagnostic & preventive services from deductible
- Choice of out-of-network reimbursement
- Choice of periodontics (gums), endodontics (root canals), and oral surgery (extractions) as basic or major services
- Dual-option plan selections including high and low plan designs
- Choice of deductibles and coinsurance
- Choice of child and adult or child only orthodontia
- No waiting periods on employer-sponsored dental plans

Savings

- **Bundling discounts.** Purchase dental for the first time along with vision, life and or/disability to save 5% on the dental, vision, life and disability premiums³
- **35% average member discount** on covered services when visiting an in-network provider⁴
- **Contribution options.** Employers are given total budget planning flexibility with a range of contribution options – from 100% to 0%
- **SpecialOffers program** included at no additional cost includes discounts on wellness products and services including gym membership, weight loss programs and LASIK surgery
- **24 month rate guarantee** option to lock-in rates
- **Utilization review and management** for checks and balances against provider billings

NEW! Included in all Essential Choice Plans:

- Annual maximum carry-over
- Composite filings
- Dental implants



Accidental Injury Dental Benefit

- Provides a per person, accidental dental injury benefit for things like slips and falls, car accidents, or sporting event injuries
- Covered at 100% with no deductibles, coinsurance, copays, or waiting periods

1- Network data: Strennus 5/01/2018

2- Not all options are available in all states or for all group sizes. Contact your sales representative for availability

3-Discount only applies when new Anthem dental coverage is purchased with an additional Anthem vision, life, STD and/or LTD product. Discount also only applies to dental and vision groups with 2-50 employees (2-100 employees in CO) and life and disability groups with 10-50 employees (10-100 employees in CO). Contact your Anthem rep for complete offer details. If LTD is sold with STD, only the STD rate qualifies for the 5% discount. Other restrictions apply, please contact your sales representative for more information

4 – Nationwide average

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Care

Through Anthem Whole Health Connection®, we're transforming health care by putting members at the center of a team-based approach where patients and providers—and even medical and dental benefit plans themselves—work together in ways they never have. Dental made whole by working to keep members healthy from head to toe.



Expanded Care

We automatically cover additional dental services including cleanings, periodontal maintenance, fluoride, sealants and other services for members actively engaged in one of our medical care management programs for the following conditions¹:

- diabetes, pregnancy, heart conditions, stroke
- organ or bone marrow transplant
- cancer treated with chemotherapy
- head or neck cancer treated with chemotherapy and/or radiation
- suppressed immune system (HIV/AIDS)
- end stage renal disease (kidney disease)



Enhanced Proactive Care

Brush biopsy benefit to help detect oral cancer; two routine and four periodontal cleanings standard



Dental Care Alerts

Members and providers will receive condition specific notifications when a gap in care has been identified through a claim analysis²



Extra Support

Dental Health & Wellness Condition Kits provide employers with turnkey promotional and communication campaigns to promote good oral health among their employees



Online Dental Health Assessment

By completing an online assessment, members and providers can work as a team to evaluate dental factors that can lead to better health, address care gaps and deliver more informed care.



Up to
5% savings
with our bundled savings program³



Simplified Administration
for medical, dental,
vision, life and disability



Anthem Whole Health Connection
for integration that can lead to
better member outcomes and lower
cost of care

¹-Additional services only apply to Essential Choice PPO products. Does not apply to ACA or dental HMO plans.
²-Members must be enrolled in MyHealthAdvantage

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