

For brokers and producers only

Date: July 21, 2022

Markets: Group Market Only (Does not apply to HIA-only accounts)

ACH Changes for BlueFund Accounts

On June 14, 2022, Further by HealthEquity notified CareFirst BlueCross BlueShield (CareFirst) of upcoming changes to the ACH email notification process, effective June 20, 2022. **This change only impacts clients who use ACH for their BlueFund Accounts.**

In late June, Further by HealthEquity shared the [email](#) herein with CareFirst groups and brokers impacted by the changes. Unfortunately, we have been advised by the vendor that this communication erroneously included groups having only Health Incentive Accounts (HIAs). Groups with only an HIA should disregard this communication as this change is not applicable to HIAs. Our sincere apologies for this oversight.

The Further by HealthEquity Customer Service team is available at 866-758-6119, and supports CareFirst members, brokers and groups.

For more information

If you have any questions, please contact your broker sales representative.