

For brokers and producers only

Date: March 17, 2022

Markets: All

New PDF Functionality for Broker Express Users

Currently, Broker Express users can only access PDF documents in Broker Express by using the Internet Explorer (IE) browser. A fix will be deployed on 3/25/2022 which will allow users to access PDF documents via “Open PDF” links when using Internet Explorer or Microsoft Edge browsers.

Select	Copy	Override Quote	Quote Type	Quote Number	Quote ID	Quote Sheet	Proposed Effective Date	Medical	Dental	Vision	Medical Billing Methodology	Quote Status	Created On	Delete
1	<input type="checkbox"/>		Quote - New Quote		QR-300610	Open PDF	1/1/2022	1	1	0	Member Level	Open-Active	1/5/2022	

Document Action	Document Name	Category	Sub-Category	Uploaded Date	Uploaded By	Comment (if any)
Open PDF	00FL_Edge IE Mode testing	Group_Packets		Jan 5, 2022 3:38:32 PM	Model System Administrator	
Open PDF	SendFTENotifications00FLGroup_Packets			Apr 18, 2017 3:44:37 PM	Broker Tools	

The following message will be posted on the Broker Portal agency screen:

Broker Express Users: Effective 3/28/2022, PDF documents will now be available thru “Open PDF” links when using Microsoft Edge browser. This is in preparation for CareFirst’s upcoming switch to Microsoft Edge as the recommended and fully supported browser for Broker Express and sunsetting of Internet Explorer. If you have any questions, please contact the Broker Express Support Team at broker.support@carefirst.com.

Note: If IE is available, you can use IE until June 2022 when Microsoft will remove it via Windows update. CareFirst cannot guarantee all functionalities will work in Broker Express when using Google Chrome.

For more information

If you have any questions, please contact your broker sales representative.