

For brokers and producers only

Date: September 16, 2021

Markets: Commercial Group Market

Employee Assistance Program, Now Powered by LifeWorks

CareFirst has entered into a new partnership with LifeWorks to be able to offer an enhanced Employee Assistance Program (EAP) for our members beginning on September 1.

LifeWorks, a global leader and pioneer in total employee wellness solutions, replaces Magellan. This decision, which is part of CareFirst's growth strategy, will enhance our EAP offering to better serve the needs of our customers and their employees. Accounts with Magellan's EAP can continue to have this product or switch to the new EAP upon renewal.

Now, we can deliver a depth and breadth of resources to manage personal issues at home and work during these extraordinary times, and well beyond.

EAP enhancements

CareFirst's EAP combines comprehensive, traditional services with on-demand emotional health services and online therapy.

- For employees with CareFirst medical coverage, our EAP solution will integrate 7 Cups of Tea (7 Cups)—one of the world's largest behavioral health support systems, for easier access to the right kind of care for members.
- Anytime-anywhere access to an extensive network of highly qualified counselors and work/life consultants nationwide. Members can access our EAP by phone, online or through the LifeWorks mobile app.
- Employers can access critical incident responses and leadership training for an additional cost.

For more information

Please contact your broker sales representative.