

For brokers and producers only

Date: May 13, 2021

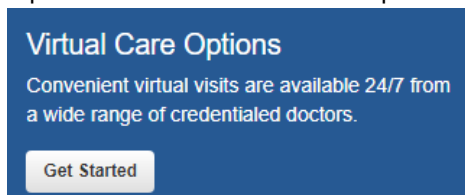
Markets: All (except Medicaid, Medicare Supplement)

CareFirst Expands Virtual Care Options for Members

In 2020, CareFirst began forming into value-based care partnerships with healthcare systems and provider groups, with a joint goal of improving affordability, accessibility, quality and patient experience for the communities we collectively serve. The first partnership announced was with MedStar Health, and other partnerships will be announced in 2021.

We know it's important to make sure members understand their options if they can't see their doctor in person, so CareFirst is committed to providing choices for 24/7 virtual care. We now offer several options for virtual care visits with credentialed doctors. These virtual options are available through care partners who are focused on providing quality, user-friendly care experiences. Here's what you need to know:

- Dedicated landing page is now live! Visit carefirst.com/virtualcare.
- Updated content on member portal:



For more information

If you have any questions, please contact your broker sales representative.