

Large Group, Small Group | CO, CT, GA, IN, KY, ME, MO, NV, NH, NY, OH, VA, WI

# Termed members will have debit card access until a new card is activated

December 8, 2021

We've eliminated the interruption in the use of debit cards for members who leave employment and don't renew enrollment in their employer's HSA eligible health plan.

The interruption occurred while the account was being changed to a retail account with the bank and a new, non-branded debit card. Those members' old debit card will now stay active until they receive their new non-branded card and activate it. If the member never activates their new non-branded card, the old card will deactivate in 90 days.

This change provides a better experience for members moving to retail HSAs.