

Large Group, Small Group | VA

Group Broker Services is here to help you

November 18, 2021

Group Broker Services (GBS) is here to help you and group administrators with day-to-day operations. Our GBS team is ready to deliver dedicated support, expert solutions, and one-touch resolution for questions about enrollment, billing, membership, claims, benefits, or Anthem products.

Email GBS anytime or call from 8 a.m. to 6 p.m. ET. We'll respond within two business days.

- Large Group: GBS-Anthem@anthem.com — (833) 674-9260
- Small Group: GBSACA-Anthem@anthem.com — (855) 250-7765

Follow these [Small Group](#) and [Large Group](#) guidelines to submit your email inquiries. And don't forget about our online tools that help you get your job done anytime.

- [Producer Toolbox](#) – Manage your book of business from one site.
- [Broker Plus app](#) – Stay connected with clients and manage business wherever you are.
- [Anthem Broker Hub](#) – Find your online training, materials, and information for newly appointed Brokers in one place.
- [EmployerAccess](#) – You and your clients can view enrollment additions, changes and terminations, check eligibility, print temporary ID cards, view bills and transaction history, and more.
- [EmployerAccess app](#) – Clients can manage benefits on any device, anywhere, anytime.

The GBS team includes more than 20 knowledgeable and responsive representatives right here in Virginia, ready to assist you with your service needs.