

Individual | CO, CT, GA, IN, KY, ME, MO, NV, NH, NY, OH, VA, WI

We now accept premium payment from some third-party payors

October 20, 2021

To continue meeting members and brokers where and how they need us, we can now allow some third-party payors to submit premium payment on behalf of individual enrollees and members.

We will only accept payments from the following third-party payors:

- A relative or legal guardian of the enrollee/member
- The Ryan White HIV/AIDS Program
- Other federal or state government programs that provide monthly payments and cost-sharing for specific individuals, Indian tribes, tribal organizations, or urban Indian organizations
- An employer or other plan administrator when the employer has established an ICHRA, QSEHRA, and EBHRA for the employee

We cannot combine billing and payments for Individual plans for all employees. Payments must be submitted for each enrollee/member. The billing invoice will be sent to the employee's billing address, or the administrator can set up automatic recurring payments.

If you would like to set up a third-party payment process for a client, contact broker services and provide either the last four digits or the name of the funding account.