

Large Group, Small Group | CO, CT, GA, IN, KY, ME, MO, NV, NH, OH, VA, WI

UPDATE: Anthem's dental PPO expands teledentistry

October 6, 2021

We support teledentistry as a way to reduce time away from work and to provide a simple and effective way to connect members with the care they need. Members can access dental care either in-office or remotely through smartphones, laptops, tablets by accessing websites, video streaming, secure email, or remote monitoring through electronic health records. Anthem covers teledentistry exams the same as equivalent care in a dentist's office in all states where permitted – now including Texas.

Anthem's dental network includes The TeleDentists[®] and Ortho@Home providers. The network gives our members simpler access to dental care when and where they need it most.

The TeleDentists offer virtual dental care 24 hours a day, 7 days a week, 365 days a year. This helps improve access to care for certain dental issues including problem-focused exams, urgent or emergent care, and palliative treatment including non-Opioid prescriptions to relieve pain and/or inflammation. This extended access can help members avoid expensive emergency room and urgent care facility costs.

Members with orthodontia coverage can also choose virtual services for teeth straightening through our Ortho@Home network providers. Members with Ortho@Home care have access to at-home clear aligner therapy as well as retainers and teeth whitening when treatment is finished.

Making affordable dental services accessible is part of Anthem's continuing commitment to meet our members' whole health needs.

Please contact your account manager for more information.