

Group & Individual News

Members can now check their symptoms and text with a doctor through Sydney Health

The Sydney Health app now offers a no-cost Symptom Checker to provide members with immediate health guidance, and a feature to connect with a doctor via text from their mobile phones anytime, anywhere.

- The Symptom Checker intuitively uses information members provide to narrow down millions of medical data points and assess specific symptoms before members see a doctor. They'll receive information and advice tailored to their gender, age, and medical history. Symptom Checker is available anytime and delivers personalized, detailed information including recommendations on which over the counter treatments might be most helpful.
- The Sydney Health app can also now connect members to a board-certified doctor through Virtual Text Visits. They offer the convenience and privacy of texting with a qualified doctor anytime, anywhere for \$19 or less. The doctor can diagnose symptoms through a Virtual Text Visit, discuss treatment options and order prescriptions and labs. They can also let members know whether they need an in-person visit as a next step.

With the Sydney Health app, it's easier for members to connect digitally, on their own terms, in ways that fit best with how they live their lives.

Please contact your sales representative for more information.

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State(s): CO, CT, GA, IN, KY, ME, MO, NH, NV, OH, VA, WI

Segment(s): Small Group, Large Group, Individual