



Small Group Important Business Updates



Important Business Updates

Welcome to our small group newsletter that features important updates related to small group.

New business submission deadlines through February 1, 2022 effective dates

We want to help you make sure you're able to submit the correct documents on time. Here's a reminder of submission deadlines for groups with effective dates through February 2022.



Effective date	IMQ Elite submitted	Underwriting quote submitted	Sales notice submitted	All required documents submitted
December 1	11/15/2021	11/20/2021	12/2/2021	12/7/2021
January 1	12/15/2021	12/20/2021	1/3/2022	1/7/2022
February 1	1/17/2022	1/20/2022	2/1/2022	2/7/2022

2022 Excellence Broker Program — strive for high performance

We value working together with you on our mission of keeping workforces healthy. In recognition of your support, we're happy to offer the Excellence Broker Program. This program makes it easy for you to sell more and earn more.

As an Aetna® producer partner, you can earn credits by educating your clients and providing value-added services. These can help your clients improve the health and productivity of their workforces.

This program applies to both Aetna Funding AdvantageSM cases and 51–100 fully insured cases.

About the program:

- It applies to new and renewed business with effective dates January 1, 2022, through December 31, 2022.
- It includes Aetna Funding Advantage cases with 2–100 eligible subscribers and 51-100 fully insured cases.
- **New for 2022:** Qualifying brokers are eligible for additional credits for dental or vision subscribers sold or renewed along with Aetna medical plans.

You can see [this PDF](#) for program rules and details.



Aetna Funding Advantage

Member IDs are now available in Springboard

We heard your feedback. We want to keep making it easier to do business with us. You can now use Springboard to pull member IDs for existing groups. IDs for new members will be available three to five days after the member is added.



They are quick and easy to find:

- Log in to Springboard
- Navigate to a member
- Click on the “Benefits” tab to view the ID

Form 1095-B filing opt-out deadline extended

We are extending the deadline for plan sponsors with 2-50 eligible employees to opt out of having us file and distribute the forms on their behalf. Plan sponsors now have until November 30 to opt-out if they choose.

See this [plan sponsor letter](#) for details.

Employee Navigator groups

You can help make sure your new business sold case is set up on the right platform. Just let us know which enrollment platform you want to use. If you’re using Employee Navigator to administer your groups, you need to clearly tell us this on the sales notice. You should also include it in your sold case email.

[Log in to Producer World](#)

*Includes select MinuteClinic services. Not all MinuteClinic services are covered. Please consult benefit documents to confirm which services are included. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive MinuteClinic services at no cost-share. However, such services are covered at negotiated contract rates. This benefit is not available in all states and on indemnity plans.

For a complete list of other participating providers, log in to [Aetna.com](https://www.aetna.com) and use our provider search tool.