



Email notification lets client know when their bill is ready

Starting soon, your clients with group insurance from Principal® will receive an email notification stating their bill is ready.* The primary billing contact will receive this notice each month. At that time, they can log in to eService and pay their bill electronically.

If your client has elected to receive a paper bill, the primary billing contact still gets an email. Then, a few days later, they'll receive a paper bill in the mail. They can pay electronically or by dropping a check in the mail.

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