

Kaiser Permanente
BROKER

blast

June 5, 2018

Urgent Care is Opening June 11 at Woodlawn Medical Center

Providing our members with the right care, at the right place

In our commitment to provide members with access to care, when and where they need it, we are opening Urgent Care at our Woodlawn Medical Center, in Baltimore County, Maryland, on June 11.

Urgent Care will be open:

Monday – Friday: 5 p.m. to 1 a.m.

Saturdays, Sundays, and Holidays: 9 a.m. to 5 p.m.

Our Urgent Care physicians have access to Kaiser Permanente members' electronic medical records, so they know about medications, visit history, and more.

Members can call our medical advice line, **800-777-7904 (TTY 711)**, 24 hours a day, or come in to the facility if they are experiencing any of the following:

- Belly pain
- Breathing trouble
- Broken bones
- Chest discomfort
- Deep cuts
- Earaches
- Eye infections
- Flu
- Rash or skin infections
- Sprains and strains
- Urinary tract infections
- Vomiting, diarrhea, or nausea

These are examples of conditions that are treated in Urgent care. If members think they are experiencing an emergency medical condition,* they should call 911.

Members who receive care at Woodlawn Medical Center have been informed of this new service via medical center signage and direct mail.

For a full list of our medical centers that offer Urgent Care, visit kp.org/urgentcare/mas.

* An emergency medical condition is one that, in the absence of immediate medical attention, may result in 1) placing the health of the individual (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy, 2) serious impairment to bodily functions, or 3) serious dysfunction of any bodily organ or part. Refer to your Evidence of Coverage, Membership Agreement, or federal brochure RI 73-047 for the complete definition of emergency medical conditions.