

Broker Alert



Major Clarification to MHBE Email Titled: Application pop-up regarding Evergreen plans for 2017

Information for Evergreen Health plans has not yet been finalized. The pop-up below will appear on November 1 only if the necessary information is not final at the start of Open Enrollment.

In that event there may be a short delay in the availability of Evergreen Health plans. **Consumers can still view and compare the 2017 plan offerings from Evergreen on Maryland Health Connection until enrollment becomes available.**

From: mhbe producers -MHBE- <mhbe.producers@maryland.gov>
Date: Fri, Oct 28, 2016 at 1:53 PM
Subject: Application pop-up regarding Evergreen plans for 2017
To: mhbe producers -DHMH- <mhbe.producers@maryland.gov>

Effective November 1, if a consumer tries to renew or enroll in an Evergreen plan for 2017, the following pop-up message will appear:

Evergreen plans are not available at this time. Maryland Health Connection expects to know soon if Evergreen plans will become available before open enrollment for 2017 ends. It is important to choose a plan by Dec. 15 to ensure Jan. 1 coverage. If you choose a plan now with a different carrier, you may still switch to Evergreen if those plans become available prior to the end of open enrollment on Jan. 31.

Consumers may have received renewal notices from Evergreen, so they could be a bit confused. MHC has not sent any notices yet, but we are discussing whether and how to send a limited Notice of Eligibility if we can trigger the necessary data outside of the system. If and when we send such a notice, we'll share it with you.

All of the information we have at the moment is contained in the message above. We'll let you know as soon as we have new or additional information.

--

MHBE Producer Operations
mhbe.producers@maryland.gov



750 EAST PRATT STREET, 16TH FLOOR
BALTIMORE, MD 21202
marylandhbe.com