

For brokers, general producers and full-service producers

*Not intended for distribution to groups or members*

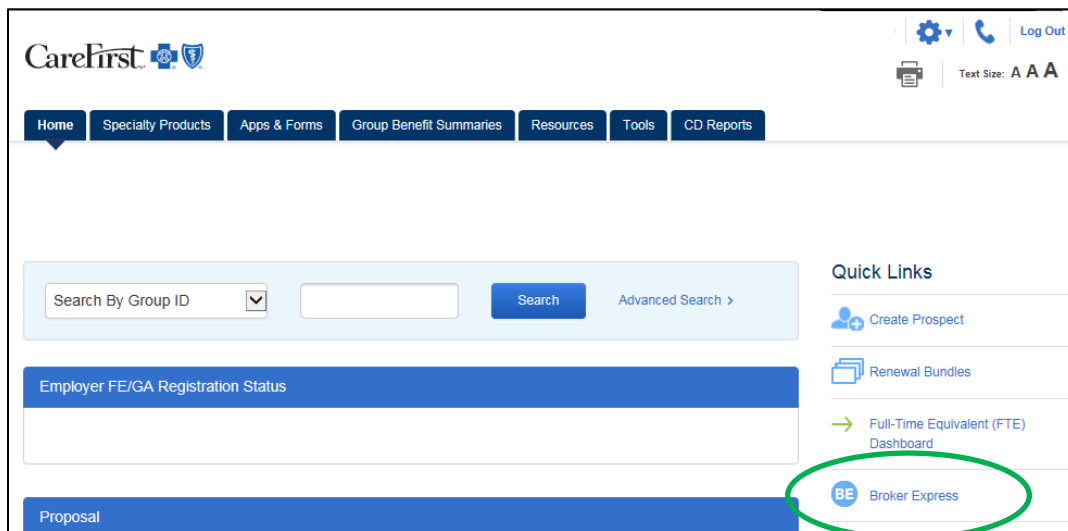
Date: February 7, 2019

Market: Broker Express Users

## Updated Broker Express Access

For brokers who use the Broker Express system, we are pleased to announce recent security changes have been made. This update means Broker Express has the same user access as the [broker portal](#) and CareFirst Hub, and you can view all your agency's group information through one log in.

Going forward, all Broker Express users must log in with their username and password via the [broker portal](#), then click the link for Broker Express.



Agencies should ensure users log in via the [broker portal](#) for all activities, including work within Broker Express. There is no need to use a different login for Broker Express and this practice should be discontinued immediately.

As a reminder, in accordance with the online [Terms of Use](#), broker portal users are encouraged to change their passwords regularly to ensure only authorized users have access to proprietary data and confidential information.

### For more information

If you need assistance with Broker Express, please contact tech support at 877-526-8390 or [broker.support@carefirst.com](mailto:broker.support@carefirst.com).