

For brokers, general producers and full-service producers

Not intended for distribution to groups or members

Date: November 29, 2018

Market: **Small/Mid & LG Group**

BlueFund Consumer-Directed Health Plans (CDH) Updates

Earlier this year, CareFirst BlueCross BlueShield and CareFirst BlueChoice (CareFirst) migrated our BlueFund CDH accounts to FurtherSM. Based on feedback gathered from the market, we have started to make process enhancements and provide additional educational materials.

Operational Enhancements

1. Recurring Health Savings Account (HSA) Contributions for Employers

- Starting the week of December 3, employers with a BlueFund HSA plan administered by Further will have the option to make recurring HSA contributions online.
- Employers will receive an [email notification](#) with details on how to select this feature via CareFirst's employer portal, once they single sign-on to their BlueFund account.
- For questions about this process, group administrators can call 866-758-6119 or send an email to carefirstadvocate@hellofurther.com.

2. CareFirst Employer Portal User Permission Update

- Starting the week of December 3, employers with a BlueFund CDH plan administered by Further will have enhanced provisioning options once they single sign-on to their BlueFund account from the [CareFirst employer portal](#).
- The *User Management* menu will allow the group administrator to designate either *BlueFund Edit* or *BlueFund Read Only* access to users. *BlueFund Edit* will be the default assignment to group administrators and firm executives.
- Employers can choose to assign their broker to one of these roles and the broker can log in from the [CareFirst broker portal](#) to the group's BlueFund spending account.

Updated Forms and Marketing Materials

Updated forms and marketing materials are now available in the BlueFund CDH Resources section on [broker](#) and [employer](#) portals.

- Along with other account and member materials, many forms (including the **HSA, HRA and POP plan design guides** and HRA Transfer of Administration Addendum) have been updated.
- New member materials are also available including member guides, glossary of terms, eligible expenses reference chart and more.
- An HRA employer guide is now available and 2019 employer materials will be available in the coming weeks.

Important: It is imperative that the most recent forms, like the **plan design guides**, are submitted for processing, as operational improvements have been made.

BlueFund CDH Email Contact List

The table below outlines where to direct various inquiries. Please be sure to send questions/communications to the appropriate contact to ensure a timely response:

Type of Inquiry	Contact
To submit a plan design guide (PDG) or BlueFund Plan Renewal Change Request Form and for status inquiries ONLY	carefirstsales@hellofurther.com
For questions about the renewal process	carefirstinfo@hellofurther.com
Questions from an employer/broker/sales rep about a specific group or member	carefirstadvocate@hellofurther.com
Questions from members	carefirstsolutions@hellofurther.com

For more information

For more information, please contact your broker sales representative.

