



# CareFirst Broker Flash

**For Consumer Direct contracted brokers only.**  
**For additional information or supplies, please contact your Broker Sales Representative.**  
**(Not intended for distribution to groups and members)**

Date: March 29, 2018  
Market: Consumer Direct

## Behavioral Health Transition from Magellan to CareFirst

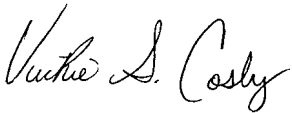
As a reminder, CareFirst will be migrating the management of all behavioral health programs from Magellan to CareFirst BlueCross BlueShield (CareFirst) effective April 1, 2018.

Most members will not see an impact from this transition. The phone number on the back of their card will continue to be the number to call for behavioral health assistance.

Some CareFirst members may have signed Magellan's privacy authorization form, permitting a designated representative to receive protected health information from Magellan on their behalf. Since CareFirst will be managing these services beginning April 1, 2018, a new CareFirst specific authorization form is required from the member.

The Magellan authorization is not transferable. By law we are required to obtain a new authorization for each applicable member. The CareFirst form to use is [Authorization Form for Information Release](#) which has been updated and is available on carefirst.com.

If you have any questions, please contact your broker sales representative.



Vickie S. Cosby  
Vice President, Consumer Direct Sales, Distribution and Communications