



# CareFirst Sales Flash

*For Distribution to Brokers/General Producers/Full-Service Producers Only  
(Not intended for distribution to Groups and Members)*

**Date:** March 3, 2017  
**Market:** 2-199 Groups

## Enhanced Broker Support Available for BlueFund Administration

### CareFirst Broker Support

The BenefitWallet Call Center should be your primary point of contact for BlueFund customer service. However, if you need support from CareFirst, we offer a dedicated team of service professionals who can help you navigate group setup and enrollment issues between CareFirst and BenefitWallet. The CareFirst support line **–888-423-2757–** is available to brokers Monday – Friday from 8:30 a.m. to 5 p.m. (ET).

- **Call 888-423-2757** (CareFirst Broker Support)
- **Select Option 3** (Small-Medium Sales Support Unit)
- **Then select BlueFund Administration** from the menu

### BenefitWallet Call Center

The BenefitWallet Call Center—**866-229-6069**—is available Monday through Friday from 8 a.m. to 8 p.m. (ET).

Brokers, employers, and members may call directly with questions and concerns about BlueFund's HSAs, HRAs and FSAs.

**Important:** Brokers will need authorization to speak with a BenefitWallet customer service representative on their accounts' behalf. Ask your group accounts to **complete and return the Security Form** they received with their group setup email.

If you have any questions, please contact your broker sales representative.

Sincerely,



Shekar Subramaniam  
Vice President, Sales  
Small Medium SBU