



CareFirst Sales Flash

For Distribution to Brokers/General Producers/Full-Service Producers Only
(Not intended for distribution to Groups and Members)

CareFirst 
Family of health care plans

Date: January 4, 2016

Market: All

CareFirst Health Care Coverage Documents Updated to Include New ACA Nondiscrimination and Language Assistance Notice

CareFirst BlueCross BlueShield and CareFirst BlueChoice, Inc. (CareFirst) has recently added a nondiscrimination and language assistance notice to all significant documents as defined by the Affordable Care Act (ACA) under Section 1557.*

Effective January 1, 2017, to comply with this mandate brokers should visit the CareFirst website to obtain the latest version of its health care insurance documents, including the new nondiscrimination and language assistance notice.

If you have prior versions of CareFirst documents saved in your files or posted on your website, please discard them. Moving forward, if you need a CareFirst document or form, *please* log in to the [CareFirst broker portal](#) to download the most-up-to-date version available. You will see the new [Notice of Nondiscrimination and Availability of Language Assistance Services](#) included at the end of the document.

Please keep in mind, the **2017 Broker Agent Agreement**, as in previous years, includes language that addresses mandate compliance, as outlined below in **section III**:

III. CONTRACTOR MUST COMPLY WITH ALL APPLICABLE STATE AND FEDERAL LAWS FOR ON AND OFF EXCHANGE BUSINESS.

Contractor warrants and represents that it is and shall remain in compliance with any and all Federal, State and local laws including but not limited to the Health Insurance Portability and Accountability Act (HIPAA). The U.S. Patriot Act, Affordable Care Act (ACA) and the Employee Retirement Income Security Act (ERISA.) Further, Contractor agrees that it shall comply with any reasonable requests made by Insurer to assure continued compliance in the future with any such laws.

If you have any questions about what health care insurance documents should include the new nondiscrimination and language assistance notice, please contact your broker sales representative immediately for guidance.

**Significant documents can include applications to participate in, or receive benefits or services from, a covered entity's health program or activity, as well as written correspondence related to an individual's rights, benefits, or services, including correspondence requiring a response.*

Sincerely,

C. Shekar Subramaniam
Vice President, Sales
Small Medium SBU