

Dear DC Health Link Broker,

Below is a copy of the email we are sending to enrolled customers.

Coronavirus (COVID-19) Benefits Update: We have been working closely with health insurance companies covering DC Health Link enrollees. Here is a [summary](#) of different ways health plans are proactively responding to COVID-19. The summary information is current as of March 12, 2020. DC Health Link health plans are continuing to update information about COVID-19 on their websites. The summary chart is not a complete list of all your benefits related to COVID-19. Please check plan websites for updates and for additional information on plan benefits and how your benefits work for COVID-19-related services.

Office Status: As part of the continued effort to slow the spread of COVID-19 infections in DC and the region, we will **operate virtually** under a mandatory telework order from **Monday, March 16, 2020 to Tuesday, March 31, 2020**. Our entire team will continue to provide you with the services you receive now. We have cancelled all in-person activities, e.g. outreach events.

We will continue to provide you with updates. For the latest information about DC Health Link individual and small group health insurance, please visit www.DCHealthLink.com. For federal guidance, visit the [CDC](https://www.cdc.gov) and for local updates for District residents and businesses, visit coronavirus.dc.gov.

**Thank you,
Mila Kofman
Executive Director
DC Health Benefit Exchange Authority**