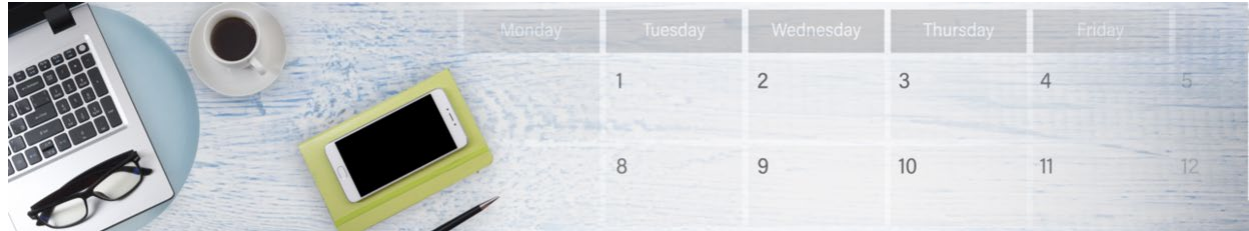




## Updates



## You Spoke... We Listened!

We recently upgraded DC Health Link. This update includes several tools that will allow you to:

- Operate efficiently
- Generate accurate coverage quotes

## Check out what you can do now for a full-service client experience!

### Multiple Broker Logins

Instead of sharing an account, your team members can now have their own DC Health Link accounts. Staff members will need to complete two training modules ([Privacy and Security](#), and [System Use](#)) and follow [these instructions](#) to set up their accounts.

### Enhanced Broker Quoting Tool and New General Agency Quoting Tool

We know time is of the essence when recruiting new clients, and providing accurate quotes is a key part of this process. The enhanced Broker Quoting Tool (BQT) lets you generate accurate quotes and easily share them with clients. The BQT with expanded census data now includes coverage information for primary subscribers and their dependents under the group plan. You can download the quote or share it directly with clients.

### Expanded Employee Roster Download

You can now download a roster that includes everyone covered under a group plan (not just the employer and employees). The new roster is comprehensive and includes social security number, gender, email address, home address, benefit group and plan year. Status, enrollment status and renewal benefit package will no longer display.

This complete roster allows you to generate accurate quotes in your DC Health Link account to better serve your clients.

## WANT TO KNOW MORE?

Join us for the Quarterly Webinar on September 20, 2019, where our Plan Management Team will review these enhancements in detail.

## Enrollment Deadlines



### October 1 Coverage for Small Businesses

#### Initial Groups

- September 1  
*Last day to complete initial Employer application*
- September 10  
*Last day of Employee open enrollment period; invoices become available in the employer's account the first business day after Employee open enrollment closes*
- September 12  
*Last day to pay initial premium*

#### Renewal Groups

- September 5  
*Last day to complete Employer renewal application*
- September 13  
*Last day of Employee open enrollment period*
- Premium Payments  
*Deadline is listed on the mailed monthly invoice, which is also posted to the Employer's online account the first week of the month*

## References and Resources



### Check out our Broker Tools

DC Health Link has guides for Brokers with step-by-step instructions.

**Missed the previous Broker News?**

Visit our newsroom and catch up on previous editions of this newsletter.

**NEWSROOM**

**Trained Expert Relations**

DC Health Link  
1225 I Street, NW  
Suite 400  
Washington, DC 20005  
Contact Center: (855) 532-5465