

Find out about opportunities to ease financial challenges

COVID-19 isn't just impacting health - it's also affecting the way your clients do business. We're here to help with two important resources you can share with your Small and Large Group clients to give them additional assurance when it comes to their finances.

First and foremost, we understand that your Small Group clients are balancing a lot during this time. Anthem offers electronic payment options that make it even easier for them to do business with us. These methods pull funds directly from their checking account:

- **Online payment through EmployerAccess.** We initiate the electronic ACH transaction after your client logs in and confirms their recurring payment.
- **EFT/ACH payment.** Instead of writing out a paper check or initiating a debit or credit card transaction, the money moves automatically when your client initiates the one-time transaction.

Small Group clients should call their regular service number to set up an electronic bill pay option. If they'd like to discuss their billing options, they should call Broker Services. If you'd like more information about these payment options, contact your Anthem representative.

The second resource is the billing information that your clients will need if they want to apply for financial assistance from the Small Business Administration (SBA). They'll have to provide up to 12 months of billing statements when applying. You can find those statements for them in the Producer Toolbox via EmployerAccess. If you need help or don't see the statements, contact Broker Services.

The [SBA website](#) provides an overview of other programs available, and listed below are links to important information for your clients:

- [The Small Business Owner's Guide to the CARES Act](#)
- [COVID-19 Disaster Loan Assistance](#) from the Small Business Administration
- [Paycheck Protection Program](#) that helps employers keep their workforce employed during the COVID-19 crisis

Supporting your clients is an important part of your business. We're here to do the same for you - and for them. If you'd like more information about the financial resources we've discussed here, please contact your Anthem representative.